

LDX hub Acceptable Use Policy

Revision History

Version	Date	Summary of Major Changes
First Edition	2026-09-07	Published as the First Edition

Article 1 (Intended Purpose)

LDX hub is an API platform designed for processing documents and text. The Service performs the following processing:

- Extract structured data from text and documents (StructFlow, AnalyzeDoc)
- Refine and improve existing translations (RefineLoop)
- Performs optical character recognition and document format conversion (RenderOCR, CastDoc, ExtractDoc)
- Uploads documents for the above processing and retrieves the results (file functionality)
- Connects to each of the above functions via the Model Context Protocol (MCP endpoint)

The Service converts the format in which information is expressed. It returns documents or text provided in one language, format, or structure in another language, format, or structure.

The Service is not intended to make or assist with evaluations, scoring, ranking, screening, or other decisions concerning individuals. Company has not designed, verified, evaluated, documented, or otherwise adapted the Service for these purposes, and does not provide the Service for these purposes.

The output is probabilistic, as it is generated in part by a third-party artificial intelligence model. The output may be incomplete, may omit information present in the source text, or may contain values that appear fluent and plausible but are not present in the source text. Customer must verify the output before relying on it.

Article 2 (Customer Responsibilities)

1. Customer determines the purpose for which to use the Service and operates such use.
2. Customer is responsible for verifying the output before relying on it.
3. Customer is responsible for its own compliance with applicable laws and regulations, including obligations associated with the purposes selected by Customer and the obligation to inform Customer's own end users that artificial intelligence is being used.
4. Customer shall not represent the output as having been created by a human where disclosure is required by law.
5. Customer is responsible for having the right to send any documents it sends.
6. If Customer uses the Service for its own customers, Customer shall impose on such customers obligations that are equivalent to or more stringent than those set forth in this Policy and shall be responsible for such customers' use.

Article 3 (Personal Information)

1. Customer shall not include in documents transmitted to the Service any Special Care-Required Personal Information (meaning Special Care-Required Personal Information as defined in Article 2, Paragraph 3 of the Personal Information Protection Act, including personal information containing descriptions, etc. prescribed by the Act as requiring special consideration in handling so as not to cause unfair discrimination, prejudice, or other disadvantage to the Data Subject, such as race, creed, social status, medical history, criminal record, or the fact of having been a victim of a crime. In this paragraph, information concerning sexual life, sexual orientation, and membership in a labor union shall be included in Special Care-Required Personal Information, regardless of the origin of the data. These are considered special categories of personal data under the General Data Protection Regulation and the UK General Data Protection Regulation, and Company uniformly applies to all such data, regardless of its origin, the level required by the supplementary rules for personal data transferred from the EU or the UK pursuant to an adequacy decision.) must not be included. However, this shall not apply to information that has been processed so that the Data Subject cannot be identified.
2. The proviso to the preceding paragraph shall apply as set forth in the following items.
 - (1) The proviso shall not apply to pseudonymously processed information obtained by processing personal information transferred from the EU or the UK pursuant to an adequacy decision. This item defines the scope of information that Customer may transmit and does not presuppose that Company will determine the origin of transmitted documents. Customer is responsible for not transmitting such pseudonymously processed information.
 - (2) The proviso shall apply to pseudonymously processed information obtained by processing Personal Information other than that set forth in the preceding item.
3. Customer shall not use the Services for the purpose of extracting, classifying, matching, collating, or evaluating information relating to an individual, in and of itself.
4. **Customer shall limit the Personal Information contained in documents transmitted to the Service to the minimum necessary and, where possible, process such information so that the Data Subject cannot be identified before transmitting the documents.**
5. With respect to clinical trial-related documents, case reports, and other medical or pharmaceutical-related documents, Customer shall carry out the processing set forth in the preceding paragraph before transmission.
6. Notwithstanding the preceding paragraphs, if documents transmitted by Customer contain Personal Information, Company shall handle such information in accordance with the DPA (https://ldxlab.io/hubfs/LDXlab/legal/ldxhub/LDXhub_DPA_EN.pdf) as a party entrusted by Customer with the handling of Personal Data.
7. Customer shall be responsible for ensuring that Customer has a lawful basis for acquiring the Personal Information contained in documents Customer transmits, that transmission to the Service falls within the scope of the purpose of use specified at the time of such acquisition, and that Customer provides the Data Subject with any necessary notice or make any necessary public announcement.
8. If transmission to the Services requires consent or other procedures pursuant to Article 27 or Article 28 of the Personal Information Protection Act, Customer shall carry out such procedures.
9. **Personal Data transferred from the EU or the UK on the basis of an adequacy decision.** If Customer transmits such Personal Data to the Service, Customer shall notify Company in advance. Such

notification may be made by email or by any other method specified by Company and need not be made through the input fields in the Service. Company will handle the relevant personal data in accordance with the Personal Information Protection Act and the Supplementary Rules established by the Personal Information Protection Commission.

Article 4 (Prohibited Uses)

Customer shall not use the Services for any of the following purposes, whether independently or as a component of another system:

Paragraph 1: Decisions Concerning Individuals

Making or supporting the following decisions concerning individuals:

- (1) Hiring or selection (including screening, narrowing down, ranking, scoring, or determining the suitability of applicants or application materials), promotion, dismissal, and work assignments
- (2) Monitoring or evaluating workers' behavior or performance
- (3) Determining admission, assignment, or placement; evaluating learning outcomes; and monitoring or detecting prohibited conduct during examinations
- (4) Evaluating creditworthiness and calculating credit scores
- (5) Risk assessment and premium calculation for life insurance or health insurance
- (6) Determination of eligibility for public benefits or public services, and the granting, reduction, or suspension thereof
- (7) Triage or determination of dispatch priority in emergency call services
- (8) Assessment, profiling, scoring, or prediction of the behavior of individuals by or for law enforcement, immigration, refugee status determination, or border control authorities
- (9) Investigation or interpretation of facts or law, or application of law to specific facts, by or for judicial authorities, for the purpose of reaching or influencing a judicial decision

Paragraph 2: Inferences and Classifications Regarding Individuals

- (1) Identification, authentication, or classification of individuals based on facial, voice, fingerprint, iris, gait, or other biometric data
- (2) Inference of an individual's emotions or inner state (particularly in workplaces and educational settings)
- (3) Inference of race, ethnic origin, political opinions, trade union membership, religious or philosophical beliefs, health status, sex life, or sexual orientation
- (4) Assessment or prediction of the likelihood that an individual will commit a crime
- (5) Assigning a generic score based on an individual's social behavior or personal characteristics

Paragraph 3: Manipulation and Exploitation of Vulnerabilities

- (1) Using subliminal, deliberately manipulative, or deceptive techniques to materially distort a person's behavior in a manner likely to cause significant harm
- (2) Exploiting the vulnerabilities of a person or group of persons arising from age, disability, or a specific social or economic situation in a manner likely to cause significant harm

Paragraph 4: Safety-Related Operations

- (1) Critical infrastructure (including road traffic and the supply of water, gas, heating, and electricity)
Use as a safety component in the management or operation thereof
- (2) Use as a safety component of medical devices, vehicles, machinery, or other products whose failure may cause bodily harm
- (3) Use as the sole basis for clinical judgment, diagnosis, or treatment decisions

Paragraph 5: Illegal Content and Conduct

- (1) Generating sexual or private images of the Data Subject without the Data Subject's consent, including by altering existing images or recordings of the Data Subject;
- (2) The generation, processing, or distribution of any material depicting child sexual abuse;
- (3) Generating content that impersonates the Data Subject in a manner likely to cause misidentification, without the Data Subject's consent;
- (4) Generating or disseminating content intended to promote violence, self-harm, or criminal activity;
- (5) Any use that is illegal in the jurisdiction in which Customer or Customer's end users are located;

Paragraph 6: Abuse of the Platform

- (1) Infringing or facilitating the infringement of the legal rights of third parties;
- (2) Distributing computer viruses, worms, Trojan horses, corrupted files, or any other items of a destructive or deceptive nature;
- (3) Unauthorized access to, cracking of, or attacks on computers or telecommunications facilities operated by Company or third parties, or acts facilitating any of the foregoing;
- (4) Conducting security testing without consent (including network or application scanning, phishing, or penetration testing).
- (5) Generating, distributing, publishing, or facilitating the mass transmission of spam, promotional materials, advertisements, or other solicitations;
- (6) Cryptocurrency mining or other resource-intensive activities beyond the scope of ordinary use of the Service;
- (7) Use for the purpose of storing large volumes of static content (videos, images, backups, etc.) or for general file storage;

Article 5 (Permitted Uses)

The following uses are expressly permitted, and Article 4 shall not be construed as prohibiting them.

1. **Translation and language-related work.** Translation, refinement, review, or quality assurance of contracts, litigation-related documents, patents, regulatory filings, technical documents, financial statements, rules and regulations, and texts in any other field.
2. **Legal, judicial, and administrative documents.** Translation, extraction, or format conversion of legal, judicial, regulatory, or administrative documents for law firms, corporate legal departments, litigants, government agencies, translation service providers, and their clients. Article 4, Paragraph 1, Item 9 prohibits use of the Service **as a means of evaluation or judicial reasoning**; it does not prohibit making documents readable, searchable, or usable in other languages or formats.

3. **Document and data processing.** Optical character recognition, format conversion, structured data extraction, terminology work, translation memory development, and translation quality measurement.

Article 6 (Distinction Between Processing Documents and Making Decisions About Individuals)

1. Extracting data from documents, translating documents, and converting document formats are distinct from making decisions about individuals. Article 4 limits **the purposes for which the output may be used**, not **what the document may contain**. Article 3 separately establishes restrictions on personal information contained in documents.
2. **Criteria.** Use is permitted if all of the following conditions are met.
 - (1) the Services are used to convert the language, format, or structure of information, and the output is returned to Customer;
 - (2) the Services do not generate, and Customer does not derive from the output, scores, rankings, classifications, recommendations, predictions, eligibility determinations, or exclusions concerning identified or identifiable individuals;
 - (3) Where a decision concerning an individual is to be made subsequently, a natural person shall make that decision and shall exercise independent judgment on its substance, rather than merely reviewing the results generated by the Service.
 - (4) The output has been verified in accordance with Article 2.
3. **Example 1 — Litigation and Legal Affairs.** Customer may use the Service to translate foreign-language complaints, documentary evidence, judgments, or contracts, and to extract case numbers, dates, claim amounts, and clause structures from litigation records. Customer shall not request that the Service assess the prospects of a case, determine the validity of a claim, or predict sentencing or the amount of damages.
4. **Example 2 — Patents and Technical Documents.** Customer may use the Service to translate patent specifications, technical specifications, or regulatory submission documents, and to extract claim structures, examples, numerical values, and terminology. Customer shall not request that the Service determine the inventive step of an invention or predict the outcome of an examination.

Article 7 (Response to Violations)

1. If Company reasonably determines that this Policy has been violated, Company may suspend use of the Service or terminate this Agreement in accordance with Articles 17 and 18 of the Terms of Use.
2. If practicable and if notice would not increase the risk of harm to persons, Company will notify Customer and provide Customer with an opportunity to remedy the violation before suspension.
3. Reports of suspected violations of this Policy should be made to privacy@k-intl.co.jp. Company may investigate reports Company receives if Company deems it necessary.
4. The inspection of content and detection of unauthorized use in the Service are limited to the extent conducted by providers of Third-Party Models used by the Service in accordance with their own policies. Company does not independently monitor the content of Customer's documents for the purpose of enforcing this Policy. Enforcement by Company is based on reports, public information, and operational indicators that do not require access to the content of documents.

Article 8 (Changes to this Policy)

Company may amend this Policy in accordance with Article 21 of the Terms of Use. Company will provide notice of material changes at least 30 days before their effective date.

Date of Establishment: September 7, 2026

Kawamura International Co., Ltd.